



How to Cancel

A cooling off period will automatically be applied to your account as soon as it has been activated. You will have 30 days in which you can change your mind and cancel your agreement with us.

To cancel your agreement with us, please contact us in writing either via an email to customerservices@ascentric.co.uk or you can write to us at our registered office at;

Fundsdirect Ltd
9 Palace Yard Mews
Bath
BA1 2NH

Where cancellation rights are exercised, you should note that you will not get a full refund of money paid if the investment falls in value before the investment is sold, because an amount equal to the fall in value will be deducted from any refund.